

Hotwire[®] | fision[®]
COMMUNICATIONS

**The Future is Here,
and it's Fiber**

meeting 5.16.22
6 pages

WHO WE ARE

Empowering Communities of the Future with Fision Fiber

For more than two decades, Hotwire Communications has been at the forefront of the Gigabit revolution, an industry leader in providing future-proof connectivity and advanced technology solutions to multi-tenant and multi-dwelling communities through our Fiber-to-the-Home (FTTH) technology.

We offer a full suite of telecommunications services to residential, commercial, hospitality, student housing, and senior living communities through our Fision Home, Work, Stay, Encore, and U divisions.

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Fision Home Division

Hotwire's Fision Home division will serve your community through advanced technology complemented by our superior "White Glove" service approach. Fision Home specializes in delivering an ever-expanding menu of fiber-optic telecommunications, in-home and remote entertainment solutions, and automation and security features to residential communities. We consult with developers, property management, boards of directors, and HOA's to customize an incredible package of unparalleled and future-enabled services for your community.

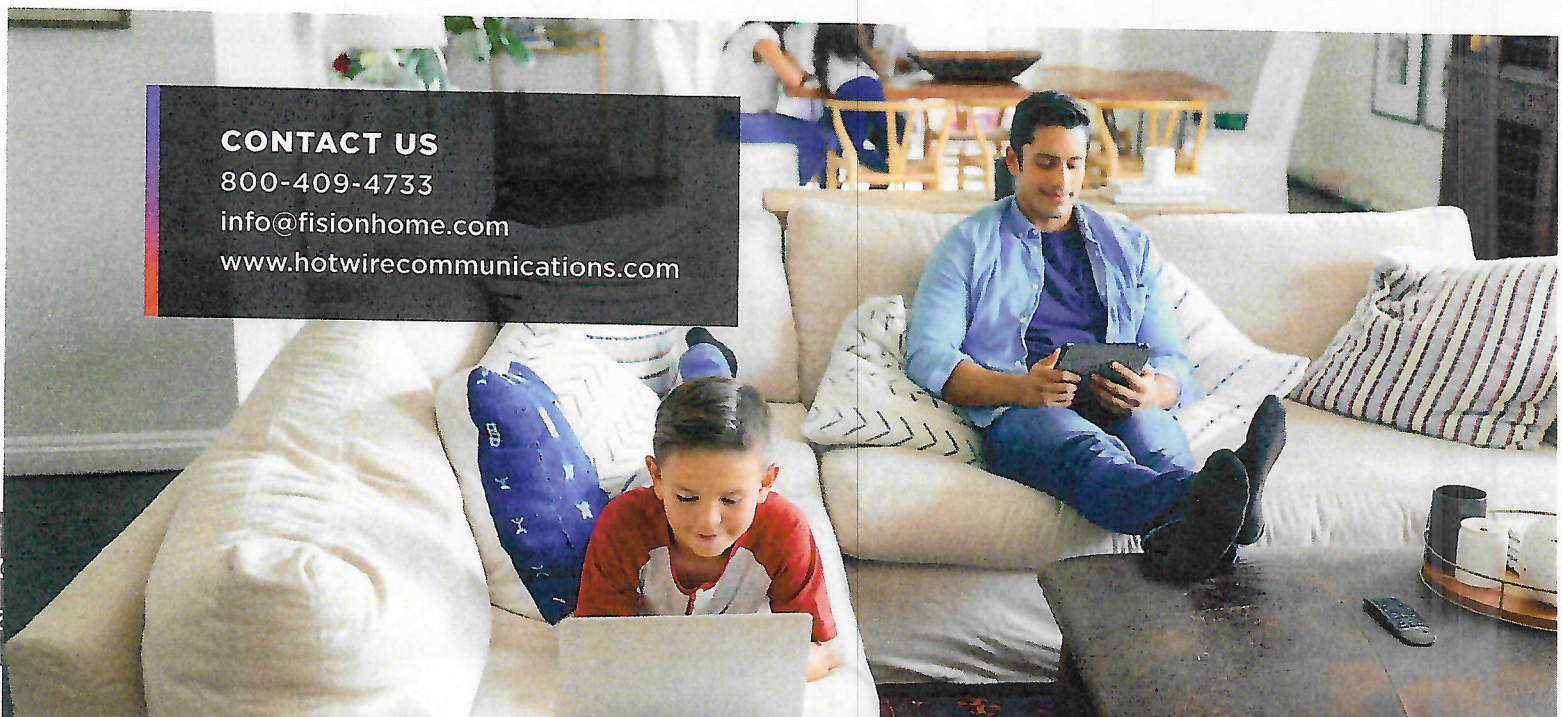
We look forward to partnering with you!

CONTACT US

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WHAT WE OFFER

Fision TV+

One device for all your entertainment

A revolutionary television platform from Hotwire Communications that provides easy access to everything viewers want to watch. Fision TV+ delivers Live TV, On Demand, DVR, and all the popular streaming services, through a seamless, intuitive interface.

Massive Streaming Options

With 5,000+ apps available, viewers can easily watch content across all their streaming services. No more switching inputs or remotes when going from Live TV, On Demand, or DVR to streaming apps.

Your Personal Video Concierge

Fision TV+ immerses viewers in the content they want to watch whenever and wherever they want to.

- Spot-on predictions with SmartBar™
- Personalized recommendations
- Natural, conversational voice capabilities



Fision Voice

- Reliable home telephone service includes unlimited local and long distance calling to anywhere in the United States and Canada.
- Includes popular features like caller ID, call waiting, 3-way calling, and more.
- Options for remote voicemail access, distinctive ring, and priority alerts.



Hotwire Communications provides a wide variety of services available at competitive rates and customer

Fision Internet

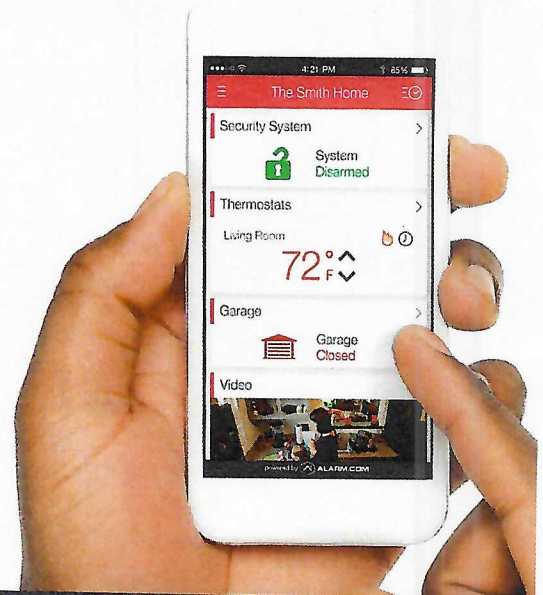
- Ultra-high internet speeds, with 10 Gigabit per second/ XPON capability securing performance and connectivity for smart homes of the future.
- Fast, reliable WiFi delivered by WiFi 6—advanced, technology offering home mesh network capability with enhanced coverage, mobile controls, Gigabit WiFi speeds with guest network options, and unparalleled security features to keep your personal information and devices safe.
- Peering with major platforms including Netflix for an incredible experience.



Awarded **fastest residential internet service provider in the entire southeastern United States by PC Magazine in 2020.**

Fision Home Security & Automation

- Advanced home control and security options delivered with our industry-leading partners.
- 24/7/365 security and video monitoring for peace of mind.
- Mobile app features that allow you to remotely control your locks, lights, thermostats, and more.
- Instant notifications for motion detection, environmental conditions, and life safety alerts.



advanced in-home entertainment and communications
zed to meet your unique community needs!

WHY CHOOSE HOTWIRE

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In 2002 Hotwire Communications was the first telecommunications company to invest in 100% Fiber-to-the-Home (FTTH). This future-proof technology makes us the only company offering 10 Gbps internet to residential communities throughout the 10 states we serve from Florida to California.

Our commitment to 100% fiber-optic networks has allowed Hotwire to become one of the fastest growing and most successful independent telecommunications providers in the country. The decision continues to pay dividends today for the hundreds of communities that entrust Hotwire to provide their residents with the fastest internet in the southeastern US and an unparalleled TV viewing experience.



The benefits of fiber for your community & residents



We build, own, and operate our network end-to-end, which allows us to provide customers with a dedicated connection directly to their door. Unlike other providers, Hotwire does not share bandwidth between customers.



Our fiber ring architecture delivers better than 99% service uptime and our network operations center is manned 24x7x365, monitoring to catch and stop potential problems before they can cause interruptions in service.



FTTH technology brings multi-Gigabit internet to customers at the speed of light. Customers enjoy streaming content, high-intensity gaming, and multi-device use. We are ready for whatever the internet of tomorrow brings.



With fiber powering our revolutionary Fision TV+ video service, viewers experience a seamless and intuitive interface and no switching inputs or searching for multiple remote controls. Live TV, DVR, On Demand, and over 5,000 streaming apps all available from one device.



Fiber has a lifespan of more than 100 years and compared to other technologies is far more resistant to temperature fluctuations, moisture, and severe weather conditions.

Interactive Community Features



Fision TV+ includes an interactive community portal with features that allow you to communicate easily with residents!

Inform your residents about upcoming events, community news, contact information, important announcements, and much more!

The interactive community features include:

- ✔ Customizable sections in the menu to post community content
- ✔ Send direct messages
- ✔ A private and secure admin portal for your management team to easily maintain and upload community content.



The interactive community features are also accessible via our mobile app, keeping residents connected to their Association **while they're away!**

Digital box required for viewing community channel. Service subject to availability, term agreement and other conditions may apply, speak to a representative for complete details. Gigabit Internet requires computer and router capable of achieving Gigabit speeds. Speeds measured above 800 Mbps classified as Gigabit. Actual speeds for Internet service may vary due to a variety of factors. Hotwire Communications was recently named 2020's fastest ISP in the southeast United States by a well-known personal computing magazine recognized as a leading authority on technology. Bulk service agreement required to receive Internet service without data caps. HD capable television required to receive channels in HD. Phone lines with unlimited calling are for residential use. Other restrictions may apply. Hotwire Communications and Fision are registered trademarks of Hotwire Communications, Ltd. All rights reserved. © 2021 Hotwire Communications, Ltd.