

Hotwire Construction Letter to Residents of Coral Trace July 10, 2022



Coral Trace

New Service from Hotwire Communications

The Board of Directors of your Association and Hotwire Communications have exciting news! We are delighted that your community has selected us as your new telecommunications service provider.

Construction at Your Community

You will see an increase in activity as Hotwire Communications prepares and completes the construction phase. This is the first step in the project. Your new Fision® service will be delivered to your home by our 100% fiber-optic network, providing advanced features and an excellent television-watching experience—plus ultra-fast internet speeds, digital voice service, and more!

Our crews will have their vehicles parked at your community and you will see us working in a variety of locations. We are a friendly group, but we do ask that you please keep a safe distance away from ALL of our ongoing construction activities. Safety is our first priority. If you find any damage to your property that you believe may have been caused by Hotwire, report this to us by email immediately so that we can take the proper measures to investigate and resolve. We will not honor any invoices provided to us without an opportunity to investigate and verify the damages. We will work in a timely fashion to resolve all claims. Your dedicated project team can be reached at coraltrace@hotwiremail.com.

Next Steps

Please keep an eye out for additional communications and important updates. We will be sending you more information regarding the services and the process that will be used to set up your new Fision account. Thank you in advance for your cooperation. We are confident that you will enjoy all of the advanced Fision services Hotwire Communications has to offer and look forward to serving you!

Want to learn more about Hotwire Communications and what makes us different from other providers?

Visit us at www.hotwirecommunications.com.