Subject: Hotwire Update #6 - 7 Sept 2022

From: Coral Trace HOA Board of Directors <board@coraltracehoa.com>

**Date:** 9/7/2022, 11:21 PM **To:** <ava@bridgesights.com>



## **Hotwire Status Update #6 and Next Steps**

**Update 9-7-2022** 

Hello Fellow Coral Trace Homeowners and Residents:

#### **ROLL-OUT SCHEDULE:**

Included below with this email is a 3-page Coral Trace – Hotwire Rollout Schedule. The listing is sorted by house number, followed by direction (N, S, E, W) then by suffix (Cir, Ln, Ct, Pl). Next you will find the Release Date for the segment that each home is on. Note: the segments are not defined by a street or area within the community. Therefore, a home across the street from you may be on a different segment and have a different activation date.

Hotwire has already begun contacting homeowners and residents, who have already completed their initial consultation and set up an account, to schedule their White-Glove In-Home Fision TV and Internet Services installations. Scheduling is based on the Release Dates within the Coral Trace - Hotwire Rollout Schedule.

As we move into the In-Home installation process, and as part of Hotwire's committed White-Glove Service throughout the next phase, a technical resource person will be stationed in our clubhouse from 10a–5p on Mon–Wed–Fri, and from 11a–7p on Tue & Thu. Should you have a question or need help with the new functionality after your installer is finished, feel free to visit the on-site person.

#### **A FEW REMINDERS:**

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#### What You Must Do Before Having Your Home's Installation Scheduled:

<u>IMPORTANT</u>: If you have not done so <u>immediately schedule a One-on-One consultation</u> by calling **561-509-5429**. The meeting can be either in person or virtually.

#### If you are a Landlord:

It is in your best interest to make arrangements with your tenant to schedule a consultation to set up an account and approve the installation and location(s) for the service lines and hardware within your unit. The Hotwire installation costs to bring the service into your home after the initial community install will cost you \$250 or more. Do not miss this opportunity.

#### If you are a Renter:

You MUST receive approval from your landlord to schedule and approve the installation of the service and equipment in your home. Hotwire may ask you to confirm that you have an active lease before scheduling the installation.

#### **Seasonal Owners:**

Even though you may not be in the community, You need to schedule your One-on-One Consultation. Once you receive notice from Hotwire that they are ready to install in your home, you should contact them to let them know when you anticipate returning and schedule your installation.

## **Landline Phone Users Wanting to Keep Your Phone Number:**

Remember, if you have a current phone number that you want to port over to Hotwire, do not cancel your current provider's phone service until the Hotwire Installation Technician tells you to do so!

ONCE YOU ARE ON THE HOTWIRE PLATFORM AND HAVE CONFIRMED THAT IT IS OPERATIONAL, REMEMBER TO CONTACT YOUR CURRENT SERVICE PROVIDER TO CANCEL SERVICES THAT YOU WILL BE RECEIVING FROM HOTWIRE. ALSO MAKE ARRANGEMENTS TO RETURN ALL RENTED EQUIPMENT! WHEN CANCELING YOUR EXISTING SERVICES, ASK YOUR CURRENT PROVIDER TO CONFIRM YOUR PRORATED FINAL BILL BALANCE AND ANY DUE CREDITS THAT YOU MAY BE OWED.

#### OTHER RELATED UPDATES:

## **On-Going Hotwire Work:**

The Hotwire Splicing Team continues to be working throughout the community to connect the fiber lines leading all the way up to each individual home. So please DO NOT be alarmed if you should see someone

# ALL HOTWIRE EMPLOYEES CAN BE IDENTIFIED BY EITHER A GRAY OR WHITE HOTWIRE SHIRT, OR CONSTRUCTION VESTS/SHIRTS.

## Construction Update/Reminder:

Except for returning to address Hotwire related activation issues, the construction (Trenching and Tunneling) phase of the Hotwire implementation is now complete. At this point, if you discover a broken irrigation line or sprinkler along the trenching areas, you should create a work order by calling Seacrest or online via <a href="mailto:seacrestservices.com">seacrestservices.com</a>.

If you left the community prior to the trenching and are returning to the community to find that your Xfinity to AT&T content service(s) were disrupted, you should place a call directly to your provider's support number.

In a few weeks, Hotwire's Construction Team be returning to our community to perform a walkthrough for repairing the landscaping along the trench lines around the lakes and through the utility easements, which may not have recovered from the digging.

Due to the number of concurrent installations that will be occurring throughout the community over the coming weeks, Hotwire employees will be using our pool area and guest parking locations for their personal vehicles while on site. We appreciate your patience and understanding for any parking challenges that may result from this effort. Please continue to look for additional updates and communications from the HOA and/or Hotwire as this project continues through the final stages

It is exciting to see that the benefits of the Hotwire Fision TV and Internet community agreement are about to be realized throughout the community. Many who have already had their Hotwire Consultations have commented positively on their experiences to date, and anticipated savings once they migrate over to the new platform.

The Board

## **HOTWIRE - CORAL TRACE ACTIVATION SCHEDULE - 3 PAGES**

Street #	Direction	Street Name	Suffix	Release date	Street #	Direction	Street Name	Suffix	Release date
200	W	CORAL TRACE	CIR	9/7/2022	261		CORAL TRACE	СТ	9/21/2022
204		CORAL TRACE	CT	9/21/2022	262	E	CORAL TRACE	CIR	9/21/2022
207	E	CORAL TRACE	CIR	9/7/2022	263	E	CORAL TRACE	CIR	9/7/2022
208	W	CORAL TRACE	CIR	9/7/2022	264	W	CORAL TRACE	CIR	9/7/2022
212		CORAL TRACE	CT	9/21/2022	265	W	CORAL TRACE	CIR	9/15/2022
215	E	CORAL TRACE	CIR	9/7/2022	266		CORAL TRACE	LN	9/15/2022
216	W	CORAL TRACE	CIR	9/7/2022	267		CORAL TRACE	LN	9/21/2022
219		CORAL TRACE	LN	9/21/2022	268		CORAL TRACE	СТ	9/21/2022
220		CORAL TRACE	CT	9/21/2022	269		CORAL TRACE	СТ	9/21/2022
222	E	CORAL TRACE	CIR	9/21/2022	270	E	CORAL TRACE	CIR	9/21/2022
223	E	CORAL TRACE	CIR	9/7/2022	271	E	CORAL TRACE	CIR	9/7/2022
224	W	CORAL TRACE	CIR	9/7/2022	272	W	CORAL TRACE	CIR	9/7/2022
225	W	CORAL TRACE	CIR	9/15/2022	273	W	CORAL TRACE	CIR	9/15/2022
226		CORAL TRACE	LN	9/15/2022	274		CORAL TRACE	LN	9/15/2022
227		CORAL TRACE	LN	9/21/2022	275		CORAL TRACE	LN	9/21/2022
228		CORAL TRACE	CT	9/21/2022	276	4	CORAL TRACE	СТ	9/21/2022
230	E	CORAL TRACE	CIR	9/21/2022	277		CORAL TRACE	CT	9/21/2022
231	E	CORAL TRACE	CIR	9/7/2022	278	E	CORAL TRACE	CIR	9/21/2022
232	W	CORAL TRACE	CIR	9/7/2022	279	E	CORAL TRACE	CIR	9/7/2022
233	W	CORAL TRACE	CIR	9/15/2022	280	W	CORAL TRACE	CIR	9/7/2022
234		CORAL TRACE	LN	9/15/2022	281	W	CORAL TRACE	CIR	9/15/2022
235	Ĵ	CORAL TRACE	LN	9/21/2022	282		CORAL TRACE	LN	9/15/2022
236		CORAL TRACE	CT	9/21/2022	283		CORAL TRACE	LN	9/21/2022
237		CORAL TRACE	CT	9/21/2022	284		CORAL TRACE	CT	9/21/2022
238	E	CORAL TRACE	CIR	9/21/2022	285		CORAL TRACE	СТ	9/21/2022
239	E	CORAL TRACE	CIR	9/7/2022	286	E	CORAL TRACE	CIR	9/21/2022
240	W	CORAL TRACE	CIR	9/7/2022	287	E	CORAL TRACE	CIR	9/7/2022
241	W	CORAL TRACE	CIR	9/15/2022	288	W	CORAL TRACE	CIR	9/7/2022
242		CORAL TRACE	LN	9/15/2022	289	W	CORAL TRACE	CIR	9/15/2022
243		CORAL TRACE	LN	9/21/2022	291		CORAL TRACE	LN	9/21/2022
244		CORAL TRACE	CT	9/21/2022	292		CORAL TRACE	СТ	9/21/2022
245		CORAL TRACE	CT	9/21/2022	293		CORAL TRACE	СТ	9/21/2022
246	E	CORAL TRACE	CIR	9/21/2022	294	E	CORAL TRACE	CIR	9/21/2022
247	E	CORAL TRACE	CIR	9/7/2022	295	E	CORAL TRACE	CIR	9/7/2022
248	W	CORAL TRACE	CIR	9/7/2022	296	W	CORAL TRACE	CIR	9/7/2022
249	W	CORAL TRACE	CIR	9/15/2022	297	W	CORAL TRACE	CIR	9/15/2022
250		CORAL TRACE	LN	9/15/2022	299		CORAL TRACE	LN	9/21/2022
251		CORAL TRACE	LN	9/21/2022	300		CORAL TRACE	СТ	9/21/2022
252		CORAL TRACE	СТ	9/21/2022	301		CORAL TRACE	СТ	9/21/2022
253		CORAL TRACE	CT	9/21/2022	302	E	CORAL TRACE	CIR	9/21/2022
254	E	CORAL TRACE	CIR	9/21/2022	303	E	CORAL TRACE	CIR	9/7/2022
255	E	CORAL TRACE	CIR	9/7/2022	304	W	CORAL TRACE	CIR	9/7/2022
256	W	CORAL TRACE	CIR	9/7/2022	305	W	CORAL TRACE	CIR	9/15/2022
257	W	CORAL TRACE	CIR	9/15/2022	306		CORAL TRACE	LN	9/15/2022
258		CORAL TRACE	LN	9/15/2022	307		CORAL TRACE	LN	9/21/2022
259		CORAL TRACE	LN	9/21/2022	308		CORAL TRACE	СТ	9/21/2022
260		CORAL TRACE		9/21/2022	309		CORAL TRACE		9/21/20

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Chront #	Discotion	Charact Name	C	Delegge data	Chunch #	Discotion	Chroat Name	C	Deleges date
Street #	Direction E	CORAL TRACE	Suffix	Release date 9/21/2022	Street #	Direction W	Street Name CORAL TRACE	Suffix	Release date 9/15/2022
311	E	CORAL TRACE	CIR	9/7/2022	370	VV	CORAL TRACE	LN	
312	W	CORAL TRACE	CIR	9/7/2022	371		CORAL TRACE	LN	9/15/2022 9/21/2022
313	W	CORAL TRACE	CIR	9/15/2022	374	E	CORAL TRACE	CIR	9/21/2022
314	***	CORAL TRACE	LN	9/15/2022	375	E	CORAL TRACE	CIR	9/7/2022
315		CORAL TRACE	LN	9/21/2022	376	W	CORAL TRACE	CIR	9/7/2022
316		CORAL TRACE	CT	9/21/2022	377	W	CORAL TRACE	CIR	9/15/2022
317		CORAL TRACE	СТ	9/21/2022	378		CORAL TRACE	LN	9/15/2022
319	E	CORAL TRACE	CIR	9/7/2022	379		CORAL TRACE	LN	9/21/2022
320	W	CORAL TRACE	CIR	9/7/2022	382	Е	CORAL TRACE	CIR	9/21/2022
321	W	CORAL TRACE	CIR	9/15/2022	383	E	CORAL TRACE	CIR	9/7/2022
322		CORAL TRACE	LN	9/15/2022	384	W	CORAL TRACE	CIR	9/7/2022
323		CORAL TRACE	LN	9/21/2022	386		CORAL TRACE	LN	9/15/2022
324		CORAL TRACE	CT	9/21/2022	387		CORAL TRACE	LN	9/21/2022
325		CORAL TRACE	СТ	9/21/2022	390	Е	CORAL TRACE	CIR	9/21/2022
327	Е	CORAL TRACE	CIR	9/7/2022	391	E	CORAL TRACE	CIR	9/7/2022
328	W	CORAL TRACE	CIR	9/7/2022	392	W	CORAL TRACE	CIR	9/7/2022
329	W	CORAL TRACE	CIR	9/15/2022	394	**	CORAL TRACE	LN	9/15/2022
330		CORAL TRACE	LN	9/15/2022	395		CORAL TRACE	LN	9/21/2022
331		CORAL TRACE	LN	9/21/2022	398	Е	CORAL TRACE	CIR	9/21/2022
334	Е	CORAL TRACE	CIR	9/21/2022	399	E	CORAL TRACE	CIR	9/7/2022
335	E	CORAL TRACE	CIR	9/7/2022	400	W	CORAL TRACE	CIR	9/7/2022
336	W	CORAL TRACE	CIR	9/7/2022	403		CORAL TRACE	LN	9/21/2022
337	W	CORAL TRACE	CIR	9/15/2022	406	E	CORAL TRACE	CIR	9/21/2022
338	107	CORAL TRACE	LN	9/15/2022	407	E	CORAL TRACE	CIR	9/7/2022
339		CORAL TRACE	LN	9/21/2022	414	Е	CORAL TRACE	CIR	9/21/2022
342	Е	CORAL TRACE	CIR	9/21/2022	415	E	CORAL TRACE	CIR	9/7/2022
343	Е	CORAL TRACE	CIR	9/7/2022	422	E	CORAL TRACE	CIR	9/21/2022
344	W	CORAL TRACE	CIR	9/7/2022	423	E	CORAL TRACE	CIR	9/7/2022
345	W	CORAL TRACE	CIR	9/15/2022	2401	N	CORAL TRACE	CIR	9/7/2022
346	70.50	CORAL TRACE	LN	9/15/2022	2402	S	CORAL TRACE	CIR	9/7/2022
347		CORAL TRACE	LN	9/21/2022	2407	N	CORAL TRACE	CIR	9/7/2022
350	E	CORAL TRACE	CIR	9/21/2022	2408	S	CORAL TRACE	CIR	9/7/2022
351	E	CORAL TRACE	CIR	9/7/2022	2413	N	CORAL TRACE	CIR	9/7/2022
352	W	CORAL TRACE	CIR	9/7/2022	2414	S	CORAL TRACE	CIR	9/7/2022
353	W	CORAL TRACE	CIR	9/15/2022	2419	N	CORAL TRACE	CIR	9/7/2022
354		CORAL TRACE	LN	9/15/2022	2420	S	CORAL TRACE	CIR	9/7/2022
355	100	CORAL TRACE	LN	9/21/2022	2425	N	CORAL TRACE	CIR	9/7/2022
358	E	CORAL TRACE	CIR	9/21/2022	2425	S	CORAL TRACE	CIR	9/21/2022
359	E	CORAL TRACE	CIR	9/7/2022	2426	S	CORAL TRACE	CIR	9/7/2022
360	W	CORAL TRACE	CIR	9/7/2022	2431	N	CORAL TRACE	CIR	9/7/2022
361	W	CORAL TRACE	CIR	9/15/2022	2431	S	CORAL TRACE	CIR	9/21/2022
362		CORAL TRACE	LN	9/15/2022	2432	S	CORAL TRACE	CIR	9/7/2022
363		CORAL TRACE	LN	9/21/2022	2437	N	CORAL TRACE	CIR	9/7/2022
366	E	CORAL TRACE	CIR	9/21/2022	2437	S	CORAL TRACE	CIR	9/21/2022
367	E	CORAL TRACE	CIR	9/7/2022	2438	S	CORAL TRACE	CIR	9/7/2022
368	W	CORAL TRACE	CIR	9/7/2022	2443	N	CORAL TRACE	CIR	9/7/2022

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Street #	Direction	Street Name	Suffix	Release date	Street #	Direction	Street Name	Suffix	Release date
2443	S	CORAL TRACE	CIR	9/21/2022	2506	1	CORAL TRACE	PL	9/21/2022
2444	S	CORAL TRACE	CIR	9/7/2022	2507		CORAL TRACE	PL	9/21/2022
2446		CORAL TRACE	PL	9/21/2022	2509	N	CORAL TRACE	CIR	9/7/2022
2449	N	CORAL TRACE	CIR	9/7/2022	2509	S	CORAL TRACE	CIR	9/15/2022
2449	S	CORAL TRACE	CIR	9/21/2022	2510	S	CORAL TRACE	CIR	9/7/2022
2450	S	CORAL TRACE	CIR	9/7/2022	2512		CORAL TRACE	PL	9/21/2022
2452		CORAL TRACE	PL	9/21/2022	2513		CORAL TRACE	PL	9/21/2022
2455	N	CORAL TRACE	CIR	9/7/2022	2514	N	CORAL TRACE	CIR	9/15/2022
2455	S	CORAL TRACE	CIR	9/21/2022	2515	N	CORAL TRACE	CIR	9/7/2022
2456	S	CORAL TRACE	CIR	9/7/2022	2515	S	CORAL TRACE	CIR	9/15/2022
2458		CORAL TRACE	PL	9/21/2022	2516	S	CORAL TRACE	CIR	9/7/2022
2461	N	CORAL TRACE	CIR	9/7/2022	2518		CORAL TRACE	PL	9/21/2022
2461	S	CORAL TRACE	CIR	9/21/2022	2519		CORAL TRACE	PL	9/21/2022
2462	S	CORAL TRACE	CIR	9/7/2022	2520	N	CORAL TRACE	CIR	9/15/2022
2464		CORAL TRACE	PL	9/21/2022	2521	N	CORAL TRACE	CIR	9/7/2022
2467	N	CORAL TRACE	CIR	9/7/2022	2521	S	CORAL TRACE	CIR	9/15/2022
2467	S	CORAL TRACE	CIR	9/21/2022	2522	S	CORAL TRACE	CIR	9/7/2022
2468	S	CORAL TRACE	CIR	9/7/2022	2524		CORAL TRACE	PL	9/21/2022
2470		CORAL TRACE	PL	9/21/2022	2525		CORAL TRACE	PL	9/21/2022
2471		CORAL TRACE	PL	9/21/2022	2526	N	CORAL TRACE	CIR	9/15/2022
2472	N	CORAL TRACE	CIR	9/21/2022	2527	N	CORAL TRACE	CIR	9/7/2022
2473	N	CORAL TRACE	CIR	9/7/2022	2528	S	CORAL TRACE	CIR	9/7/2022
2473	S	CORAL TRACE	CIR	9/21/2022	2530		CORAL TRACE	PL	9/21/2022
2474	S	CORAL TRACE	CIR	9/7/2022	2531		CORAL TRACE	PL	9/21/2022
2476		CORAL TRACE	PL	9/21/2022	2532	N	CORAL TRACE	CIR	9/15/2022
2477		CORAL TRACE	PL	9/21/2022	2533	N	CORAL TRACE	CIR	9/7/2022
2478	N	CORAL TRACE	CIR	9/21/2022	2533	S	CORAL TRACE	CIR	9/15/2022
2479	N	CORAL TRACE	CIR	9/7/2022	2534	S	CORAL TRACE	CIR	9/7/2022
2479	S	CORAL TRACE	CIR	9/21/2022	2538	N	CORAL TRACE	CIR	9/15/2022
2480	S	CORAL TRACE	CIR	9/7/2022	2539	N	CORAL TRACE	CIR	9/7/2022
2482		CORAL TRACE	PL	9/21/2022	2539	S	CORAL TRACE	CIR	9/15/2022
2483	111	CORAL TRACE	PL	9/21/2022	2544	N	CORAL TRACE	CIR	9/15/2022
2484	N	CORAL TRACE	CIR	9/21/2022	2545	N	CORAL TRACE	CIR	9/7/2022
2485	N	CORAL TRACE	CIR	9/7/2022	2545	S	CORAL TRACE	CIR	9/15/2022
2485	S	CORAL TRACE	CIR	9/21/2022	2546	S	CORAL TRACE	CIR	9/7/2022
2486	S	CORAL TRACE	CIR	9/7/2022	2551	N	CORAL TRACE	CIR	9/7/2022
2488		CORAL TRACE	PL	9/21/2022	2551	S	CORAL TRACE	CIR	9/15/2022
2489	224.5	CORAL TRACE	PL	9/21/2022	2552	S	CORAL TRACE	CIR	9/7/2022
2490	N	CORAL TRACE	CIR	9/21/2022	2557	N	CORAL TRACE	CIR	9/7/2022
2491	N	CORAL TRACE	CIR	9/7/2022	2558	S	CORAL TRACE	CIR	9/7/2022
2491	S	CORAL TRACE	CIR	9/21/2022	2562	N	CORAL TRACE	CIR	9/15/2022
2492	S	CORAL TRACE	CIR	9/7/2022	2563	N	CORAL TRACE	CIR	9/7/2022
2500		CORAL TRACE	PL	9/21/2022	2564	S	CORAL TRACE	CIR	9/7/2022
2501		CORAL TRACE	PL	9/21/2022	2568	N	CORAL TRACE	CIR	9/15/2022
2503	N	CORAL TRACE	CIR	9/7/2022	2569	N	CORAL TRACE	CIR	9/7/2022
2503	S	CORAL TRACE	CIR	9/15/2022	2575	N	CORAL TRACE	CIR	9/7/2022
2504	S	CORAL TRACE	CIR	9/7/2022	2581	N	CORAL TRACE	CIR	9/7/2022

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