



Communication Blast date: 7.8.22

All Residents of Coral Trace
Information you need to know!

Homeowners and Residents:

If you are currently a Xfinity TV subscriber, by now you received their notice in the mail stating that the community TV bulk agreement with Coral Trace is expiring on July 31st.

On numerous occasions the HOA has attempted reaching out to Xfinity as a 22-year customer to extend our agreement. In no uncertain terms, they have refused our attempts to support our community.

Therefore, the following are the actions that we **STRONGLY** recommend you take in order to extend your TV service for up to two months so that you can quickly convert to the benefits of the community Hotwire agreement without incurring penalties.

1. Call the number on the Xfinity Notice 1-888-893-0732
2. Tell the representative what services you would like to extend on a **RETAIL MONTH TO MONTH** basis starting that on August 1st.
3. **DO NOT** be persuaded to enter into a discount (bundle) agreement which will require a long-term commitment. **These individual contract term agreements will have high-cost early termination fees that you want to avoid!**
4. Lastly, once Hotwire is installed in your home you will be able to immediately cancel your Xfinity service and receive a prorated adjustment for that month once equipment is returned.

once your home is live on Hotwire, the Hotwire-Fision TV, DVR service and Internet will then be included under the community agreement and covered by the common fees. It is expected that for most residents the Hotwire savings over you current Xfinity bill will offset the additional month to month Xfinity within 2-3 months.

Thank you, The Board

And now, a word from one of our community sponsors.



KELLERWILLIAMS.

Karon Clark, REALTOR®

Tel/text: 561-504-9036

karon@karonclark.com

www.karonclark.us

Coral Trace Resident

This email was sent to <<Email Address>>

[why did I get this?](#) [unsubscribe from this list](#) [update subscription preferences](#)

Coral Trace HOA · 190 Coral Trace Blvd · Delray Beach, FL 33445-3400 · USA

